

DEPAUW *HEALTH*

YOUR NEW MEDICATION HOME DELIVERY SERVICE

Your DePauw Health Wellness Center – in partnership with Hendricks Regional Health – now offers a convenient home delivery service for your prescription medications. Through a collaboration with Crosswind Pharmacy, medications are delivered quickly, conveniently and securely to your home mailbox.

GETTING STARTED WITH CROSSWIND

FOR PATIENTS WITH AVAILABLE REFILLS: Please schedule your refill appointment as normal. During your visit, the care team will dispense your refill(s) as normal, and will also set you up with Crosswind for your next refill.

It's important to know that maintenance medications (example: blood pressure medicine) will no longer be available to pick up at the Wellness Center after October 31, 2019. Prescriptions for acute illnesses (example: antibiotics for a sinus infection) will still be available onsite.

FOR PATIENTS WITHOUT REFILLS AVAILABLE AND/OR NEW PATIENTS: Please log onto mychart.hendricks.org or call the DePauw Wellness Center at (765) 658-4555 to schedule your appointment with a provider to get started with Crosswind Pharmacy.

DePauw Health Wellness Center
(765) 658-4555
9 a.m. to 4:30p.m., EST Monday - Friday

COMMUNICATION & SERVICE WITH CROSSWIND IS SIMPLE, SAFE & SECURE

Most prescriptions include automatic refills every 90 days (others may require you to request a refill depending on if a follow up is needed with a provider or team member). You will have the opportunity to receive notifications via email, text or phone when your prescriptions have been shipped from Crosswind. Again, our team will help you get signed up for this great feature!

Crosswind Pharmacy is an Indianapolis-based company. Once your prescription has been sent to Crosswind Pharmacy by the DePauw Wellness Center team, you should expect your medications to arrive in approximately 5-7 business days through USPS First Class Mail.

If your order includes temperature-sensitive medications, your package will arrive in a styrofoam cooler with cold packs.

DOWNLOAD THE APP

For added convenience, download the Crosswind Pharmacy app on your mobile device. You can track your refills and receive reminders and other alerts.

FOR SUPPORT

Talk to your DePauw Wellness Center team for questions about your medication and how you can maximize the formulary available to you through your health plan prescription benefits.

Crosswindy Pharmacy
(317) 288-9762
9 a.m. to 5 p.m., EST Monday – Friday